

Right of withdrawal from IT-Service & Software Entwicklung

You can revoke your contract declaration within 14 days without giving reasons in text form (e.g. letter, fax, e-mail). The period begins after receipt of this instruction in text form and also not before fulfilling our information obligations in accordance with article 246 § 2 in connection with § 1 paragraph 1 and 2 EGBGB and our obligations in accordance with § 312g paragraph 1 sentence 1 of the German Civil Code (BGB) in conjunction with article 246 § 3 EGBGB. To meet the cancellation deadline, it is sufficient to send the cancellation in good time. The revocation must be sent to:

IT-Service & Software Entwicklung

Heiko Streichert

Durrenberg 97

09477 Jöhstadt

Germany

Fax.: +49 (0) 37343 219 960

info@its-se.de

Consequences of Withdrawal

In the event of an effective cancellation, the services received on both sides must be returned and any benefits drawn (e.g. interest) must be surrendered. If you are unable to return or return the received performance and uses (e.g. benefits of use) or only partially or only in a deteriorated condition, you must compensate us for the value. This can lead to you nevertheless having to fulfill the contractual payment obligations for the period up to the revocation. Obligations to reimburse payments must be fulfilled within 30 days. The period begins for you with the sending of your declaration of revocation, for us with its receipt.

Special instructions

Your right of withdrawal expires prematurely if, at your express request, the contract is fully fulfilled by both parties before you have exercised your right of withdrawal.

There is no right of withdrawal for the delivery of goods that are made to customer specifications or are clearly tailored to personal needs (e.g. registration of a domain according to customer specifications).